



Proactive System Care

Fixed price maintenance, helps avoid those unexpected repair costs

Without the appropriate IT support package, IT maintenance can be costly. With system care your IT systems will be maintained for a fixed yearly price that can be paid monthly, quarterly, or annually. System care will help you avoid those unexpected large bills for maintenance callouts.

Proactive - Potential problems resolved before they happen

Traditional break then fix approach is no longer acceptable for most busy offices. With system care your systems will be monitored and any potential problems, such as a hard disk becoming up to capacity will be alerted to us, allowing us to take action before it becomes a problem saving you from downtime. Of course the system cannot predict every fault, but it will alert us instantly when something does go wrong. In many instances problems are resolved before our clients even know anything was wrong.

What if I just want someone to call for help?

If you are experiencing problems then you can always just pick up the phone for friendly local support. Although many problems can be resolved remotely, we are always happy to call out to your office when needed.

Some of the most common maintenance procedures:

All IT system need maintenance and updates, not because they were badly designed or installed, but because of increasing storage requirements, software updates etc they become cluttered or even worse run out of storage space. With system care you can rest assured that your servers are being looked after. Some of the most common problems are:

- Hard disk filling up and full server becoming inaccessible
- Email storage becoming full causing emails & outlook to be come unavailable
- Backup systems not running because tapes are no longer large enough, you are vulnerable to loosing all your information & systems
- Email storage becoming cluttered, making outlook / email access unstable, or even inaccessible

Related Documents:

Ultimate backup and disaster recovery system